



The health of your child is the most important thing

As New Hampshire's only comprehensive, full-service children's hospital, and a member of the Children's Hospital Association, the Children's Hospital at Dartmouth-Hitchcock (CHaD) provides an extended system of care that offers advanced pediatric services. CHaD is committed to providing outstanding, compassionate care for children and their families, and a sustainable system of care for our region. Our mission is to provide each child with the best care, in the right place, at the right time, every time. Our physician expertise provides primary, specialty and tertiary care to the children of New Hampshire, Vermont, and beyond. We see children for everything from well care visits to the most complex childhood illnesses and injuries.



Our Approach: Families as Partners in Care

You are at the center of everything we do. The family is a critically important member of the health care team, and we value you as a true partner in the care of your child. You know your child best, and we respect your role as your child's advocate and ultimate decision maker. Our goal is to provide you with all the information and education you need to understand your options, so you can make informed health care decisions that best serve your child and family.

Our Care Providers: Confidence & Breadth of Expertise

Nearly every medical and surgical specialty is available at CHaD—from pediatric cardiology to pediatric neurosurgery. General pediatricians, medical and surgical specialists and subspecialists, registered nurses, nurse practitioners, physician assistants, physical and occupational therapists, speech and language pathologists,

audiologists, respiratory therapists, nutritionists, pharmacists, child life specialists, psychologists and social workers all contribute to our medical teams. Our medical professionals are dedicated to improving care and finding cures for diseases through innovative research and the education of the next generation of pediatric providers. The care you experience at CHaD is comprehensive.

Our Promise: Beyond Treatment... Understanding & Hope

Our goal is to help children feel welcome and safe no matter the reason for their visit. Our facilities are designed to comfort and heal. Our CHaD outpatient centers are a marvel of colors, textures and special features to welcome and engage families and kids. Our CHaD inpatient unit, located at Dartmouth-Hitchcock Medical Center (DHMC) in Lebanon, NH, is newly renovated and provides comfortable patient rooms as well as a wonderful play area as the heart of the unit. Our

facilities throughout the region support children feeling at ease. Providing family resources and advocacy is also a part of our mission as a children's hospital.

Providing Care Close to Home

CHaD is committed to providing the best care in the right place, at the right time, every time. Our facility at DHMC in Lebanon provides a full complement of inpatient and outpatient medical and surgical care. We also offer a comprehensive pediatric specialty outpatient hub at Dartmouth-Hitchcock in Manchester, NH. In addition, we provide pediatric specialty care at Dartmouth-Hitchcock Concord, Manchester, and Nashua, NH and at CHaD at Wentworth-Douglass Hospital in Dover, NH and at the Saltonstall Medical Building, Exeter Hospital in Exeter, NH. Primary care services are offered at Dartmouth-Hitchcock facilities in Bedford, Concord, Keene, Lebanon, Manchester and Nashua, NH and in Bennington, VT.



Outpatient Services

CHaD Primary Care Services Throughout New Hampshire

Primary care services are offered at the Dartmouth-Hitchcock facilities in Bedford, Concord, Keene, Lebanon, Manchester and Nashua, NH, as well as in Bennington, VT.

CHaD Outpatient Specialty Services

A comprehensive array of pediatric medical and surgical specialists are available at Dartmouth-Hitchcock Medical Center in Lebanon, and at Dartmouth-Hitchcock Manchester. We also offer medical and surgical specialty services at Dartmouth-Hitchcock Nashua, in Exeter at the Saltonstall Medical Building at Exeter Hospital and in Dover at Wentworth-Douglass Hospital. A comprehensive listing is available in the directory at the back of this brochure.

Day Surgery

Same day surgical services are offered through Same Day Surgery at DHMC, the Outpatient Surgery Center at DHMC and at Elliot Health System/ Dartmouth-Hitchcock 1-Day Surgery. Your child's surgery team will direct you to the appropriate location.

PainFree Program 603.650.2908

The PainFree Program at DHMC, located in the Ronald McDonald Comfort Center, is designed to reduce the pain and stress associated with children's medical care by taking existing technologies and expertise and applying them to improve the medical experience of children. Child Life Specialists are responsible for preparation, support and the provision of distraction/relaxation to infants and children receiving diagnostic and therapeutic treatment. Sedation/ anesthesia is provided by an anesthesiologist when necessary.

Inpatient Services



Intensive Care Nursery at DHMC 603.650.7256

The 30-bed intensive care nursery (ICN) cares for a combination of acutely ill infants as well as stable and growing premature infants. With a philosophy of family as the center of the care team, our experienced staff provides exceptional, critical care to this vulnerable population with lots of TLC.

Pediatric & Adolescent Inpatient Unit 603.650.7271

The 21-bed multi-specialty pediatric medical and surgical unit at DHMC serves infants and children up to age 19. The unit is currently being renovated to provide the most comprehensive and collaborative team care in an environment that is playful and healing for our young patients. All rooms include facilities for a family member to sleep by the child's bedside. A highly advanced neuro-monitoring unit, providing 24-hour EEG monitoring, is part of the inpatient unit. Facilities include a child playroom, a family quiet space and a special space for teens. A dedicated Child Life Program serves children and families.

Pediatric Intensive Care Unit (PICU) 603.650.6099

The Pediatric Intensive Care Unit at DHMC provides specialty care for

critically ill and injured children from ages 30 days to 19 years. Our state-of-the-art environment is designed to maximize efficient care delivery and provide a supportive place for families.

Special Care Nursery at Catholic Medical Center 603.663.7346

The Mom's Place at Catholic Medical Center is home to the Special Care Nursery staffed by CHaD neonatologists and pediatricians. Here, state-of-the-art monitoring systems and round-the-clock care are provided for infants born at 32 weeks or later who require specialized care. Based on a Neonatal Couplet Care model developed in Sweden, the Special Care Nursery allows families to stay together in the same private, spacious suite with their baby from admission to discharge.

CHaD Special Resources

Boyle Community Pediatrics Program 603.653.1488

The Boyle Community Pediatrics Program at CHaD provides family-centered education, resources, information and support. Programs include Community Pediatrics for Pediatric Residents, Family Faculty, the CHaD Family Center and the CHaD Family Advisory Council. The Boyle Program collaborates with community-based programs to improve the health of children and reduce the burden of illness faced by families and communities.

Child Life Program 603.650.8831

The Child Life Program is designed to meet the social, emotional and developmental needs of children and adolescents while they are in the health care setting. Services include preparing children for medical experiences, distracting and supporting them during health

care encounters and procedures, and engaging them in activities to promote growth and development.

CHaD Community Relations Office 603.650.3431

The CHaD Community Relations office provides an intersection between CHaD and the community as it relates to marketing and communications, community-based fundraising activities and public health advocacy strategies. Offices in Lebanon and Manchester help community members connect to CHaD with questions, general information, events and donations.

David's House 603.643.2298 www.davids-house.org

David's House, an independently owned and operated facility, is a home-away-from-home for families with children being treated at CHaD in Lebanon. A fee of \$10 per family per night is suggested, but no family is

turned away if they cannot pay. There are 15 guest bedrooms, and common areas that are shared. Local individuals and groups provide food and prepared meals, and a shuttle service to and from DHMC is available.

CHaD Family Advisory Board 603.653.1488 www.CHaDKids.org/FAB

The CHaD Family Advisory Board (FAB) is a partnership between CHaD and the families it serves. The FAB's two primary goals are to promote and improve patient- and family-centered pediatric care and services, and to strengthen communication and collaboration among families, CHaD, and the communities we serve. Members are parents of CHaD patients and CHaD staff, and serve a two-year term. The CHaD FAB welcomes input from families about their children's health care experiences and invites families to join our work.

CHaD Family Center: Molly's Place
603.653.9899

www.CHaDKids.org/MollysPlace

Molly's Place at the CHaD Family Center, created by families for families, is located on the CHaD outpatient floor at DHMC (Level 6, Faulkner Building). Molly's Place has a consumer health library, online health resources, information about community-based services for families, access to financial assistance, care notebooks, and provides a comfortable place of retreat for parents and a play area for children. Stop in before, between or after medical appointments.

CHaD LiviNHealthy Program
603.653.2226

The CHaD LiviNHealthy Program aims to promote healthy lifestyles for children and families. Working at many levels through the CHaD Pediatric Lipid and Weight Management Center, our primary care networks, and our community collaborations, the program integrates clinical and public health strategies to



build communities that support healthy weight through healthy and affordable foods and options for daily activity. Our goal is to help everyone have a 5210 Day (Eat 5 servings of fruits and vegetables daily, cut screen time to 2 hours or less daily, get active for at least 1 hour each day and eliminate all sugar-sweetened drinks).

**CHaD at Wentworth-Douglass
Hospital Family Resource Center
603.740.2366**

www.wdhospital.com

Family Resource Coordinators are available in the Family Resource Center within the Wentworth-Douglass Hospital reception area to support families dealing with the stress of a child's medical diagnosis. Help is available to find information about your child's medical condition, get the right education plan for your child, manage challenging behavior or find counseling, support your child's development, and connect families with community resources to help with basic needs (food, heat, etc). Families can sign up to receive notice of age-

and diagnosis-specific programs sponsored by Wentworth-Douglass Hospital such as Water Works and Therapeutic Riding.

**Injury Prevention Center
603.308.2253**

Toll-free: 1.877.783.0432

The Injury Prevention Center provides resources for the public and professionals on a wide range of injury issues, including child passenger safety and occupant protection, helmets for a variety of recreational activities, pedestrian issues, falls risk reduction, home injury prevention, safe playgrounds, firearm safety and suicide prevention.

**Regional Program for Women's &
Children's Health
603.653.6880**

The Regional Program for Women's and Children's Health is committed to improving care for women and children by collaborating with community providers. This program provides professional leadership, educational

resources and clinical expertise to physicians, nurses, and other providers caring for families throughout New Hampshire and Vermont.

**Operation Sneak-A-Peek
603.650.8831**

Developed by Child Life Specialists at DHMC, Operation Sneak-a-Peek is designed to help children of various ages and their families prepare for anesthesia, surgery, and other sedated procedures. Personal tours of the hospital are offered on an individual basis. Please call for more information or to schedule a tour for your child. We recommend children take the Sneak-a-Peek tour within about one week of their scheduled procedure.



CHaD Specialists Directory

Adolescent Medicine

Lebanon 603.653.9663

Allergy

Bedford 603.695.2560

Concord 603.228.4548

Lebanon 603.653.9885

Anesthesiology

Lebanon 603.650.5922

Asthma

Bedford 603.695.2560

Lebanon 603.653.9884

Audiology

Lebanon 603.650.8123

Bronchopulmonary Dysplasia

Lebanon 603.653.9884

Manchester 603.695.2745

Cardiology

Concord 603.653.9888

Dover (WDH) 603.740.2366

Keene 603.653.9888

Lancaster 603.653.9888

Lebanon 603.653.9888

Manchester 603.695.2745

Nashua 603.695.2745

Child Abuse (CAPP)

Concord 603.653.3658

Dover (WDH) 603.653.3658

Exeter 603.653.3658

Lebanon 603.653.3658

Manchester 603.653.3658

Nashua 603.577.4415

Child Development

Lebanon 603.653.6060

Child Psychiatry

Concord 603.226.6100

Lebanon 603.650.4724

Cleft Lip and Palate (craniofacial)

Lebanon 603.650.4800

Critical Care

Lebanon 603.650.5454

Counseling

Lebanon 603.650.4724

Cystic Fibrosis

Lebanon 603.653.9884

Manchester 603.695.2745

Dermatology

Lebanon 603.650.3100

Manchester 603.695.2540

Diabetes

Dover (WDH) 603.740.2366

Lebanon 603.653.9877

Manchester 603.695.2745

Endocrinology

Dover (WDH) 603.740.2366

Lebanon 603.653.9877

Manchester 603.695.2745

Gastroenterology

Dover (WDH) 603.740.2366

Exeter 603.695.2745

Lebanon 603.653.9666

Manchester 603.695.2745

General Pediatrics

Bedford 603.695.2750

Bennington 802.447.3930

Concord 603.226.6100

Keene 603.354.6666

Lebanon 603.653.9663

Manchester 603.695.2750

Nashua 603.577.4400

Genetics

Lebanon 603.629.8355

Manchester 603.629.8355

Nashua 603.629.8355

Hematology/Oncology

Lebanon 603.650.5541

Manchester 603.650.5541

Hemophilia

Lebanon 603.650.5486

HIV/AIDS

Lebanon 603.650.6060

Manchester 603.650.6060

Infectious Diseases

Lebanon 603.650.6060

Intensive Care Nursery Follow-up

Lebanon603.653.6070

Juvenile Rheumatoid Arthritis

Lebanon603.650.8622

Late Effects Clinic (Oncology)

Lebanon603.650.5541

Lipid & Weight Management

Lebanon603.653.2226

Manchester603.695.2745

Maternal/Fetal Health/High Risk Obstetrics

Bedford603.695.2900

Lebanon603.653.9300

Nashua603.577.4300

Mental Health

Lebanon603.650.4724

Neonatal/Perinatal Medicine

Lebanon603.653.6070

Neonatal Medical Follow-up

Lebanon603.653.6070

Manchester603.695.2745

Nephrology

Dover603.740.2366

Lebanon603.653.9884

Manchester603.695.2745

Neurology

Concord603.695.2940

Lebanon603.653.9669

Manchester603.695.2940

Neurometabolic Disease

Lebanon603.653.9669

Neuromotor Clinic

Lebanon800.852.3345 ext 4488

.....603.271.4488

Neurosurgery

Lebanon603.653.9880

Obesity

Lebanon603.653.2226

Manchester603.695.2745

Ophthalmology

Lebanon603.650.5123

Oral & Maxillofacial Surgery

Lebanon603.650.8123

Orthopaedics

Concord603.224.5522

Lebanon603.650.5133

Manchester603.695.2830

Nashua603.577.4340

Osteoporosis

Manchester603.695.2745

Otolaryngology

Lebanon603.650.8123

Plastic Surgery

Lebanon603.650.8068

Prenatal Diagnosis

Lebanon603.650.6025

Pulmonology

Dover603.740.2366

Lebanon603.653.9884

Manchester603.695.2745

Radiation Oncology

Lebanon603.650.6600

Radiology

Lebanon603.650.7443

Rehabilitation Medicine

Lebanon603.650.5978

Rheumatology

Lebanon603.650.8622

Manchester603.695.2550

Spina Bifida

Lebanon603.653.9623

Sports Medicine

Concord603.224.5522

Lebanon603.653.5133

Manchester603.695.2830

Surgery, General Pediatric

Lebanon603.653.9883

Manchester603.653.9883

Transgender Clinic

Dover603.740.2366

Lebanon603.653.9877

Manchester603.695.2745

Transitional Long Term Care (TLC)

Lebanon603.653.6070

Urology

Lebanon603.653.9882

CHaD Pediatric Care Locations

NEW HAMPSHIRE

Concord

**Dartmouth-Hitchcock
Concord** **G S**
253 Pleasant St
Concord, NH

Exeter

**Saltonstall Medical
Building on the Exeter
Hospital Campus** **S**
9 Buzell Ave
Exeter, NH

Keene Region

**Dartmouth-Hitchcock
Keene** **G**
590 Court St
Keene, NH

Lebanon Region

**Children's Hospital at
Dartmouth-Hitchcock**
G S C IP
One Medical Center Dr
Lebanon, NH

**Dartmouth-Hitchcock
Heater Road** **G**
18 Old Etna Rd
Lebanon, NH

Manchester Region

**Special Care Nursery
at the Mom's Place** **IP**
Catholic Medical Center
100 McGregor St
Manchester, NH

**Dartmouth-Hitchcock
Bedford** **G**
25 South River Rd
Bedford, NH

**Dartmouth-Hitchcock
Manchester** **G S C**
100 Hitchcock Way
Manchester, NH

**Notre Dame Pavilion
at Catholic Medical
Center** **S**
87 McGregor St
Manchester, NH

**River's Edge 1-Day
Surgery Center** **S**
185 Queen City Ave
Manchester, NH

Nashua

**Dartmouth-Hitchcock
Nashua** **G S**
2300 Southwood Dr
Nashua, NH

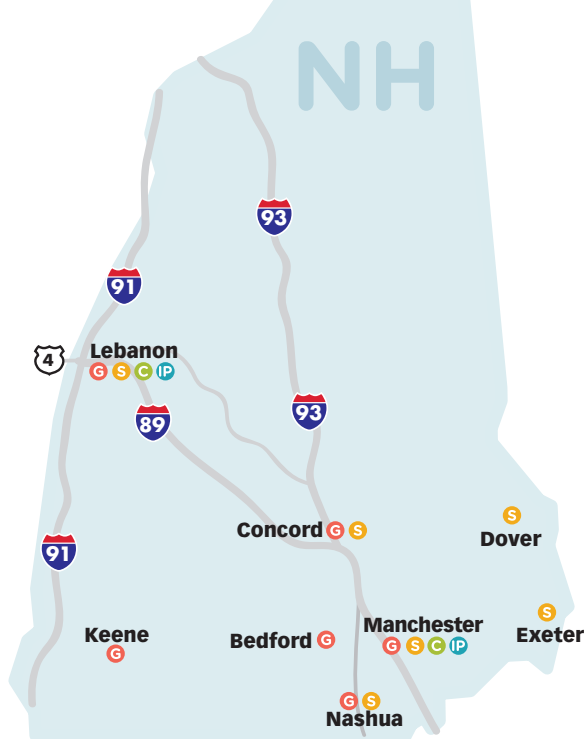
Dover

**CHaD at Wentworth-
Douglass Hospital** **S**
789 Central Ave
Dover, NH

VERMONT

Bennington

**Dartmouth-Hitchcock
Putnam Physicians**
Southwestern Vermont
Medical Center
140 Hospital Dr
Bennington, VT



G General Pediatrics **C** Pediatric Cancer Care
S Pediatric Specialty Care **IP** Pediatric Hospital Inpatient Care

Join us on



CHaD Children's Hospital at
Dartmouth-Hitchcock

603.650.KIDS | chadkids.org